SMART LIGHTS

FREQUENTLY ASKED QUESTIONS

dals

WiFi FC IC

1 877 430 1818 ■ www.dalslighting.com

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1 Q: Is a hub needed to use the smart lights?

A: No, our smart lights are WiFi, so no hub is needed, simply connect the lights to your home's WiFi and enjoy ("Plug & Play").

2 Q: What type of WiFi connection do I need to use DALS smart lights?

A: Our smart lights connect via 2.4 GHz band b/g/n as it covers a substantially larger range than 5 GHz networks. 5 GHz is not supported. However, once the light is connected to your router, you can use the 2.4 GHz network or the 5 GHz network to control it.

3 Q: How many bulbs can I connect in my network?

A: There is not a fixed limit on the number of smart lights that can be connected. However, connection limitations are based on the capacity of your WIFI router.

4 Q: Where can I download the app?

A: Visit the App Store or Google Play to download the latest version of the free DALS RGBW app.

5 Q: Is there an iPad app?

A: For iPad users, download the iPhone version of the app.

6 Q: Are DALS smart lights compatible with dimmer switches?

A: There is actually no need to use a dimmer switch with our DALS Smart Bulbs. Through our app you can conveniently dim, change the color and turn your lights on and off through your smartphone or tablet.

7 Q: How do I control my smart lights using multiple devices?

A: The DALS app allows any member of the household to use their mobile device to control the smart lights. Simply connect the lights to your home's WiFi, then use the app to control them.

8 Q: Can multiple smart lights be grouped and turned on and off simultaneously?

A: Yes. "GROUPING" your lights can be made on many tiers within your home. For example, you can create a group for a single room, a group of rooms on the same floor, or a group of all the light fixtures in your home.

9 Q: Can I control my lights when I'm not near them, or when I'm not at home?

A: Yes. Simply sign in with to your account then add your smart lights that you would like to control remotely.

10 Q: Is it possible to program my smart light to automatically turn on at a low light level and dim to full brightness?

A: Yes! From the color wheel please choose the alarm icon and select sunrise timer/sunset timer. From here you can set the color desired, the starting brightness, as well as the ending brightness and duration. You can also set a repeat cycle if you desire.

11 Q: If I turn the lamp off with a wall switch, will the lamp turn on at the same color and intensity when turning the wall switch back on?

A: Yes, the bulb has a memory to store the last user selection.

12 Q: How do I reset the connection of the DALS smart lights to re-connect through a different user or different WiFi network?

A: Simply turn your switch off/on 5x slowly to reset the smart light. The smart light will blink 7 times to confirm that it went back to the default parameters

13 Q: What's the color temperature of the smart bulb?

A: 3000K-6500K